



Legacy PLC And I/O Migration FAQ

Q. I have a Series One, Three, Five, Six or 90-70 PLC. Can I still get technical support for these products?

A. GE Intelligent Platforms stopped manufacturing Series One, Three, Five and Six PLC parts in the mid-1990s. Technical support, including programming software, is no longer available for these products.

Q. I have a Series One, Three, Five or Six PLC. Are spare parts still available?

A. GE Intelligent Platforms stopped manufacturing Series One, Three, Five and Six PLC parts in the mid-1990s. Spare parts are no longer available from us, although some parts may be available from third parties. We can help with an upgrade to a more recent product such as PACSystems.

Q. I have a Series 90-70 PLC. Can I still get technical support for this products?

A. GE Intelligent Platforms announced that most Series 90-70 parts would be going to mature status in 2009. These parts are now in last-time-buy status. Technical support will be available until the end of March 2011. After this, only limited technical support will be available.

Q. I have a Series 90-70 PLC. Are spare parts still available?

A. GE Intelligent Platforms announced that most Series 90-70 parts would be going to mature status in 2009. These parts are now in last-time-buy status. After this, spare parts will be available on a best-efforts, return and repair basis.

Q. I have Field Control I/O. Can I still get technical support for this products?

A. GE Intelligent Platforms stopped manufacturing Field Control I/O parts in 2009. Technical support is no longer available for this product.

Q. I have Field Control I/O. Are spare parts still available?

A. GE Intelligent Platforms stopped manufacturing Field Control I/O parts in 2009. Spare parts are available on a best-efforts, return and repair basis but may be on a long lead time. We can help with an upgrade to a more recent product such as VersaMax I/O.

Q. What happens if I do nothing?

A. Electronic parts are generally very reliable but they have a finite life. Electronic parts typically last fifteen to twenty years, then start to fail for various reasons. If you do nothing, then a failure could result in costly downtime. Also, skills for old systems become increasingly rare with the result that no support may be available for these systems.

Q. So what should I do?

A. GE Intelligent Platforms recommends that you review your installed base of legacy PLC and I/O systems and plan to upgrade old systems as soon as possible.

Q. Can GE Intelligent Platforms and their partners help me with an upgrade?

A. Yes. In most cases a low-risk upgrade to a later generation product is available that will minimise upgrade costs and minimise the potential impact to production. Later generation products also offer advantages in terms of performance, uptime, reliability, ease-of-use and connectivity, all of which can help increase productivity and reduce downtime.